

Dear Municipal Leaders and Administrators,

We are reaching out to you today because we need your help and trusted voices to support your community. Official follow-up activities have been underway since May 12th for the 2026 Census, with Statistics Canada employees reaching out to residents by phone and email, and field crews conducting in-person doorstep visits. Unfortunately, **we are experiencing extremely low response rates locally, with many residents declining to participate or avoiding contact with our field staff.** We kindly ask that you use your various municipal resources and communication channels—such as your social media pages, community newsletters, and website notice boards—to share this vital message with your residents.

We want to make sure your community doesn't miss out. The Census directly shapes your community's future. Every response helps secure your fair share of federal and provincial funding for the vital services your residents rely on every day.

To prevent any further outreach at your home or on your phone, and ensure your community gets its full support, residents can quickly complete their forms using these official methods:

- **In Person:** Complete the form right at the doorstep. Our field workers are fully equipped to help residents fill out the questionnaire securely in person.
- **Online:** Fast and secure by entering a 16-digit access code on the [Statistics Canada Census Portal](#).
- **By Phone:** Call the official Census Help Line at **1-833-852-2026** to complete it directly with an agent. (For TTY hearing/speech impaired service, call **1-833-830-3109**).
- **By Mail:** Complete and mail back the paper questionnaire if one was dropped off at the home.

How residents can safely verify our official workers:

- **On the phone:** Legitimate Census calls from [Statistics Canada](#) will show "GOC / GDC" on the caller ID display.
- **At the door:** Every official Census worker carries a photo identification card issued by Statistics Canada. Residents have every right to ask to see this ID.